Privacy Policy

As a consumer reporting agency governed by the Fair Credit Reporting Act ("FCRA") and other applicable state and federal laws, Phoenix Global Employment Screening, LLC is committed to protecting your right to privacy.

Our privacy policy describes our practices, policies, and security measures regarding the receipt, storage, and use of any personal identifiable information. Information collected by Phoenix Global Employment Screening, LLC is collected, stored, and used in compliance with applicable laws, including the FCRA.

Information Collection

When you browse Phoenix Global Employment Screening's website, you do so anonymously. Your personal information is collected only if you choose to provide it. That information may include name, address, e-mail address, and phone numbers, provided when requesting information, registration, or other correspondence. Information is not shared with any third party without written consent.

Information Sharing and Disclosure

Phoenix Global Employment Screening, LLC is committed to protecting your personal information. We will not disclose your personal information without your consent, except as outlined in our Privacy Policy.

In the course of conducting background checks, Phoenix Global Employment Screening, LLC may share the information you provide on our website with the party requesting the background check. Additionally, we may disclose your information to third-party representatives or subcontractors assisting in the screening process, such as technical service providers, court researchers, and other vendors. These third parties receive only the necessary personal information to fulfill the requested service, and we impose restrictions on the use of this information, requiring them to maintain privacy safeguards.

In certain situations, Phoenix Global Employment Screening, LLC may, in good faith, disclose personal information to investigate illegal activities, prevent fraud, or respond to legal processes like subpoenas or court orders. We may also disclose information during business acquisitions, but you will be notified of any changes in the use of your personal information resulting from a change in ownership.

When Phoenix Global Employment Screening, LLC transfers information to other businesses, it does so under a confidentiality agreement and ensures that privacy protections are maintained at a level equal to or exceeding those outlined in this Privacy Policy.

Access, Correct, And Change Personally Identifiable Information

At Phoenix Global Employment Screening, LLC, we are dedicated to upholding the precision and reliability of the information gathered via our website and other channels. You have the ability to review and amend specific personal details we hold about you by reaching out to us either through our toll-free number at 1-888-889-7437 or by contacting us at support@phoenixges.com.

In safeguarding the privacy and security of consumers, we employ reasonable measures to confirm an individual's identity before providing access to personal information or permitting modifications to such data.

Personal Information Disclosure: United States or Overseas

Information provided to Phoenix Global Employment Screening, LLC for a background screening investigation may be occasionally transferred outside of the United States to facilitate the background investigation process. All personal information will be securely transmitted and stored in compliance with the terms outlined in this policy.

Security

Phoenix Global Employment Screening, LLC adheres to all relevant state and federal laws regarding the security of data provided to us. Employing industry-standard physical, technical, and administrative security measures, we strive to safeguard the confidentiality and security of your personal information. Our established mechanisms include ensuring a secure network, encrypted backup data, and implementing restrictions on employee access to information.

Disputes

Phoenix Global Employment Screening, LLC has in place procedures designed to ensure that the information it reports about individuals is accurate and current. Nevertheless, if you suspect that inaccurate information has been reported about you, kindly inform us promptly to initiate a dispute. We appreciate the chance to conduct a thorough reinvestigation into any potential errors or discrepancies.

You may contact us by phone at 888-889-PGES (7437)

Standard mail: Phoenix Global Employment Screening Attn: Disputes 6140 S. Gun Club Rd. Ste. K6-310 Aurora, CO 80016 or email: <u>support@phoenixges.com</u>

Links To Other Websites

Our website may contain links to third-party websites. These sites are owned and operated independently of Phoenix Global Employment Screening, LLC. This privacy policy does not cover practices of those third-party websites.

Policy Regarding Minors

We do not knowingly collect or attempt to collect personal information from a child we know to be under 13.

Changes To Our Privacy Policy

Phoenix Global Employment Screening, LLC may revise this privacy policy when necessary. The date of the most recent revision will be noted on this page.

Contact Us

If you have any questions or concerns about our privacy policy, please contact us at:

Mail: Phoenix Global Employment Screening 6140 S. Gun Club Rd. Ste. K6-310 Aurora, CO 80016

Email: support@phoenixges.com

Phone: 888-889-PGES (7437)

Privacy Policy Last Updated: April 2024